



B&B Custom Pools Inc. / BBC Pool Service, LLC  
 (610) 966-POOL (7665)  
 info@bbcpools.com  
 www.bbcustompoolservice.com  
 HIC: PA000981 / HIC: PA161555



## 2026 RESIDENTIAL SERVICE AGREEMENT

### OPENING SERVICES - POOLS LESS THAN 40,000 GALLONS

Pool w/single filtration system	<b>\$470</b>	<input type="checkbox"/>
Pool & Spa w/single filtration system	<b>\$535</b>	<input type="checkbox"/>
Pool & Spa w/multiple filtrations systems	<b>\$630</b>	<input type="checkbox"/>
Heater Service - After Opening (recommended annually)	<b>\$294</b>	<input type="checkbox"/>
Salt Cell Cleaning at Opening (recommended annually)	<b>\$40</b>	<input type="checkbox"/>
Replace Mineral Cartridge (recommended annually)	<b>\$280</b>	<input type="checkbox"/>
Initial Vacuum - per 15 minutes/Max 1 hour	<b>\$35</b>	<input type="checkbox"/>

Where to leave pool cover:

### VALET SERVICES - POOLS LESS THAN 40,000 GALLONS

Weekly Valet - Single filtration system	<b>\$130</b>	<input type="checkbox"/>
Weekly Valet - Multiple filtrations system	<b>\$145</b>	<input type="checkbox"/>
Weekly year-round indoor valet**	<b>\$110</b>	<input type="checkbox"/>
Bi-weekly valet/non-concurrent**	<b>\$175</b>	<input type="checkbox"/>
Additional Time at Valet Over 45 Minutes	<b>\$35 / 15 minutes</b>	

### CLOSING SERVICES - POOLS LESS THAN 40,000 GALLONS

Pool w/single filtration system	<b>\$525</b>	<input type="checkbox"/>
Pool & Spa w/single filtration system	<b>\$615</b>	<input type="checkbox"/>
Pool & Spa w/multiple filtrations systems	<b>\$670</b>	<input type="checkbox"/>
Leaving Spa Open (Closing Pool Only)		<input type="checkbox"/>
Additional Pumps (per pump)	<b>\$40</b>	<input type="checkbox"/>
Raised wall/cablings/waterfall	<b>\$65</b>	<input type="checkbox"/>
Cover or service requiring water entry	<b>\$65</b>	<input type="checkbox"/>
Spa only (separate trip or solo spa)	<b>\$245</b>	<input type="checkbox"/>
Winter Watch - Winter Service - 2 visits	<b>\$280</b>	<input type="checkbox"/>

### Distance/Region Surcharges - Each Visit

**No surcharge** - Up to 20 miles radius from 358 Main St Emmaus  
**\$30** - surcharge 20 to 30 miles radius from 358 Main St Emmaus  
**\$80** - surcharge 30 to 50 miles radius from 358 Main St Emmaus  
*Assessed by Zip Code - see our listing by zip code*

### PARADISE POOL PACKAGE

Prepay for a full season package including chemicals, opening, weekly valets, closing, and winter watches and receive a 5% discount on the services, and a 10% discount on the initial chemical package. Discount does not apply to additional chemicals, parts, or other services provided in addition to the contracted services. Valid until 4/15/26

### Services Included with Opening

- ◆ Remove and fold cover/store in designated area
  - ◆ Remove winter plugs and gizmos/store in cover bag
  - ◆ Prime and start filter systems
  - ◆ Reinstall handrails and ladders if applicable
  - ◆ Start up and test heater and pool equipment
  - ◆ Add summarization chemicals
- Note: Vacuuming is not included in opening.**

### Services Included with Valet

- ◆ Skim surface, empty skimmers and pump baskets
- ◆ Vacuum and brush pool as needed
- ◆ Backwash filter if equipped/Clean cartridges as needed
- ◆ Visual inspection of/test pool equipment
- ◆ Test water chemistry and add chemicals as needed

### Services Included with Closing

- ◆ Blow out lines, drain equipment, lower pool water
  - ◆ Install winter plugs and gizmos
  - ◆ Break down filters, wash grids/cartridges
  - ◆ Remove handrails and ladders if applicable
  - ◆ Add winterization chemicals
  - ◆ Inspect filter and discuss service needs
  - ◆ Skim surface, net bottom, install cover and cover pump
- Note: Vacuuming is not included in closing.**

### Services Included with Winter Watch

- ◆ Check pool cover, pump & water level
- ◆ Check water chemistry
- ◆ Recirculate water for 15 minutes

**\* Accounts with past due balances over 30 days will not be serviced until balance is paid. \***

## CUSTOMER INFORMATION

**Name**

**Street**

**City**

**Zip**

**Email**

**Yes, sign up for newsletters!**

**Phone**

**Yes, text this number when the technicians are on their way.**

Opening week preferred

Closing week preferred

Preferred Day of Week for Service

*We will do our best to accommodate your request. Final scheduling will be based on geographic location. All dates are weather permitting.*

**Card Number**

**Expiration Date**

**Security Code**

**Auto Pay with Card on File**

*Please review our guidelines for services on the following pages. Customer is responsible for having the pool and equipment ready and accessible for each service. Either party can cancel this agreement with 30 days written notice. I hereby authorize services described within this agreement, further I hereby authorize BBC Pool Service, LLC to bill the supplied credit card or any previous cards given for goods & services selected or unpaid balances after 30 days from invoice date. Thank you for your business.*

**SIGN**  **DATE**



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#### **GENERAL GUIDELINES**

1. We are rolling out a new chemical package this year focusing on borates. Please read our updated guidelines on the following page.
2. Payment is due upon completion of service and invoicing. Late fees will be assessed at 2% monthly of the outstanding balance. Customers with past-due balances will not be serviced after 30 days until the balance is paid.
3. If we are unable to access the property, it is the customer's responsibility to notify us ahead of time. If a technician arrives onsite for a scheduled service which cannot be completed, a trip charge may apply.
4. A log summarizing each service will be sent via email, including any photos, chemical test results, and parts and chemicals used when applicable.

#### **OPENING GUIDELINES**

1. Customer is responsible to bring water level up to middle of skimmer/tile line prior to opening; if we arrive to open the pool as scheduled and the pool water level is not suitable for start-up, we will charge an additional \$175 for return trip.
2. If pool requires additional start up chemicals or cleanup due to condition of pool, additional costs will be discussed with the customer.
3. We recommend that the Homeowner be present at time of opening so we can review the condition of the pool together and discuss the opening and service plan.
4. Customer should let our team know where to store the cover and all parts should be available when our team arrives. If a place is not designated, pool cover and equipment will be left poolside. We will charge for all replacement parts needed for startup.
5. We do not vacuum the pool at opening. Pool vacuuming at opening is an additional charge of \$35 per quarter hour with a one hour maximum. Depending on the condition of the pool at opening, the technicians may not be able to vacuum the pool. The initial vacuuming will not remove all debris due to settlement that occurs for hours after the opening. Return trip for further vacuuming will be charged at valet rates. Due to scheduling, vacuuming must be requested in advance and cannot be added on the day of service.

#### **VALET GUIDELINES**

1. Customer must provide access to the pool and equipment at time of appointment. If the service cannot be completed without prior notice, a trip fee will apply. Water should be at middle of skimmer/tile line for each service. Customer is responsible for water chemistry and conditions of pool between visits.
2. Our team will conduct a visual inspection of the pool and pool equipment, test pool equipment, and notify the customer of any concerns prior to making any service arrangements requiring invoicing. Minor repairs or part replacement may be made with no cost to homeowner at discretion of service team.
3. Standard valet is scheduled for 45 minutes. If pool conditions require additional cleaning we will charge \$35 per fifteen minute intervals with a one hour maximum. If conditions of the pool require more extensive service, additional charges will be discussed with customer prior to our performing the additional services. Valet lengths are monitored by GPS.

#### **CLOSING GUIDELINES**

1. Pool cover, pump, appropriate extension cords, plugs, gizmos and other closing equipment should be at pool site when the service team arrives. If the pool or equipment cannot be accessed at the time of closing, a trip charge of \$175 will apply. We recommend the homeowner be present for the closing so we can review the condition of the pool with the homeowner prior to closing the pool. Replacement plugs and gizmos will be invoiced upon completion of service.
2. Closing does not include vacuuming, only skimming of the surface and netting of bottom. Complete cleanliness is not guaranteed. We will close the pool as is when we arrive. Vacuuming is an additional \$35 per quarter hour with a maximum of 1 hour.
3. Winter Watch is recommended to assist you in managing water levels during the winter season. Water levels should be maintained 2-3 inches below the tile line to protect the plaster and reduce chances of freeze damage to the tile. For fiberglass and vinyl liner pools, water levels should be at the top of the skimmer.



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## NEW CHEMICAL PACKAGE

We are rolling out a new enhanced chemical package this year focusing on borates. Since this is specialized chemistry, our men will only be adding our endorsed products to be used with this system. If you are a maintenance (valet) client, we will now ask you to purchase our chemical kit to be used throughout the season. We want to deliver consistent results to our maintenance clients; thus, we cannot use the products from other manufacturers and trust them to perform the same as ones chosen by us for compatibility and quality. The kit is designed to cover 12 weeks for your pool's gallonage. If you are a paradise pool package client, you will get 10% off your initial chemical order and any extras you wish to add. Additionally, our paradise pool package clients who purchase this year's kit will receive a Green Algae Free Guarantee which means their pool will not grow green algae in the water, period. If it does grow, we will provide liquid chlorine for free to eliminate algae growth. This kit has been designed to bring ease of maintenance, lower operational costs, offer unequaled water comfort, and extend the life of your filtration equipment's media.

Borates are a special type of salt that interferes with green algae's growth process, stopping it from ever blooming. Borates also enhance the look and feel of the water, promising shimmering crystal-clear water that feels better on the skin, hair, and eyes. Lastly, borates act as a stabilizing agent for pH and Total Alkalinity, reducing the usage of balancing chemicals yearly. With borates we no longer need to focus on removing phosphates, as they can no longer be used by algae as food in the presence of borates. Since borates are a type of salt, they stay in the water year to year and will require less added the following year to get it into operational range. Borates are not only the corner stone of our Green Algae Free Guarantee but also removes all need to use phosphate removers or a poly quat algaecide, saving money, time, and filter abuse.

Two other new products included are Beautec, a polymer descaling agent that prevents calcium scaling and metal oxidation, which will also help remove existing calcification and metal staining. It also helps prevent calcium build up on salt chlorine generation cells, which extends their life and makes cleaning them easier with better result. The other product is Pool Perfect, which is an enzyme treatment designed to break down oils and grease, saving your filter extending the grid life expectancy. This should be mandatory for all cartridge filters, but even DE and Sand filters will benefit from this product.

Also included with our kit:

- ◆ Premium Chlorine Pucks
- ◆ Premium 73% fast dissolving calcium-based shock which is color finish safe when added correctly
- ◆ Salt if applicable

If you have a salt chlorine generator, you may still need muriatic acid in addition to the chemical package. The salt used causes pH to rise more frequently and acid is used to

NO SALT	Gallonage					
Product	10000	15000	20000	30000	40000	50000
Premium Chlorine Pucks (lbs)	25	25	25	50	50	75
Premium 74% Calcium Shock (lbs)	24	24	24	48	48	48
Pool Perfect (3 liter)	1	1	2	2	3	3
Beautec (64oz)	1	1	1	2	2	3
Borates (25 lbs)	1	2	2	3	4	4
Regular Price	\$ 557.56	\$684.76	\$733.52	\$1,242.32	\$1,418.28	\$1,630.28
<b>Paradise Package Price</b>	<b>\$ 501.80</b>	<b>\$616.28</b>	<b>\$660.17</b>	<b>\$1,118.09</b>	<b>\$1,276.45</b>	<b>\$1,467.25</b>

SALT SYSTEM	Gallonage					
Product	10000	15000	20000	30000	40000	50000
Premium Chlorine Pucks (lbs)	25	25	25	25	50	75
Premium 74% Calcium Shock (lbs)	24	24	24	48	48	48
Pool Perfect (3 liter)	1	1	2	2	3	3
Beautec (64oz)	1	1	1	2	2	3
Borates (25 lbs)	1	1	2	3	4	4
Salt (lbs)	80	120	160	200	240	280
Regular Price	\$ 596.82	\$616.45	\$812.04	\$1,186.78	\$1,536.07	\$1,614.00
<b>Paradise Package Price</b>	<b>\$ 537.14</b>	<b>\$554.81</b>	<b>\$730.84</b>	<b>\$1,068.10</b>	<b>\$1,382.46</b>	<b>\$1,452.60</b>

Gallonage of your pool:  Salt: Yes  No

*I hereby authorize services described within this agreement, further I hereby authorize BBC Pool Service, LLC to bill the supplied credit card or any previous cards given for goods & services selected or unpaid balances after 30 days from invoice date. Thank you for your business.*

**SIGN**

**DATE**