



BBC Pool Service, LLC / B&B Custom Pools Inc.
 (610) 966-POOL (7665)
 info@bbcpools.com
 www.bbcpoolservice.com
 HIC: PA161555



2025 RESIDENTIAL SERVICE AGREEMENT

OPENING SERVICES - POOLS LESS THAN 40,000 GALLONS

Pool w/single filtration system	\$440	<input type="checkbox"/>
Pool & Spa w/single filtration system	\$500	<input type="checkbox"/>
Pool & Spa w/multiple filtrations systems	\$590	<input type="checkbox"/>
Heater Service - After Opening (recommended annually)	\$275	<input type="checkbox"/>
Salt Cell Cleaning at Opening (recommended annually)	\$35	<input type="checkbox"/>
Replace Mineral Cartridge (recommended annually)	\$260	<input type="checkbox"/>
Initial Vacuum - per 15 minutes/Max 1 hour	\$25	<input type="checkbox"/>

VALET SERVICES - POOLS LESS THAN 40,000 GALLONS

Weekly Valet - Single filtration system	\$110	<input type="checkbox"/>
Weekly Valet - Multiple filtrations system	\$125	<input type="checkbox"/>
Weekly year-round indoor valet**	\$100	<input type="checkbox"/>
Bi-weekly valet/non-concurrent**	\$150	<input type="checkbox"/>
Vacuum - per 15 minutes/Max 1 hour	\$25	<input type="checkbox"/>

**Add \$15 for larger pools.

CLOSING SERVICES - POOLS LESS THAN 40,000 GALLONS

Pool w/single filtration system	\$490	<input type="checkbox"/>
Pool & Spa w/single filtration system	\$575	<input type="checkbox"/>
Pool & Spa w/multiple filtrations systems	\$625	<input type="checkbox"/>
Leaving Spa Open (Closing Pool Only)		<input type="checkbox"/>
Additional Pumps (per pump)	\$35	<input type="checkbox"/>
Raised wall/cabbling/waterfall	\$60	<input type="checkbox"/>
Cover or service requiring water entry	\$60	<input type="checkbox"/>
Spa only (separate trip or solo spa)	\$225	<input type="checkbox"/>
Winter Watch - Winter Service - 2 visits	\$250	<input type="checkbox"/>

***Add \$60 for larger pools.

Distance/Region Surcharges - Each Visit

No surcharge - Up to 20 miles radius from 358 Main St Emmaus
\$25 - surcharge 20 to 30 miles radius from 358 Main St Emmaus
\$75 - surcharge 30 to 50 miles radius from 358 Main St Emmaus

Assessed by Zip Code - see our listing by zip code

PARADISE POOL PACKAGE

Prepay for a full season package including opening, weekly valet, closing, and winter watch and receive 5% discount on the services. Discount does not apply to additional chemicals, parts, or other services provided in addition to the contracted services. **Valid until 4/15/25**

Services Included with Opening

- ◆ Remove and fold cover/store in designated area
 - ◆ Remove winter plugs and gizzmos/store in cover bag
 - ◆ Prime and start filter systems
 - ◆ Reinstall handrails and ladders if applicable
 - ◆ Start up and test heater and pool equipment
 - ◆ Add Start Up Chemicals: Algaecide, Stain & Scale, Shock
- Note: Vacuuming is not included in opening.**

Services Included with Valet

- ◆ Skim surface, empty skimmers and pump baskets
- ◆ Vacuum bottom of pool/spa - up to 15 minutes
- ◆ Backwash filter if equipped/Clean cartridges as needed
- ◆ Visual inspection of/test pool equipment
- ◆ Add balancing chemicals (included w/service)
- ◆ Add maintenance chemicals (additional charge)

Services Included with Closing

- ◆ Blow out lines, drain equipment, lower pool water
 - ◆ Install winter plugs and gizzmos
 - ◆ Break down filters, wash grids/cartridges
 - ◆ Remove handrails and ladders if applicable
 - ◆ Add algaecide, stain & scale remover, & shock
 - ◆ Inspect filter and discuss service needs
 - ◆ Skim surface, net bottom, install cover and cover pump
- Note: Vacuuming is not included in closing.**

Services Included with Winter Watch

- ◆ Check pool cover, pump & water level
- ◆ Check water chemistry/add chlorine
- ◆ Recirculate water for 15 minutes

*** Accounts with past due balances over 30 days will not be serviced until balance is paid. ***

CUSTOMER INFORMATION

Name

Street

City

Zip

Email

Phone

Auto Pay with Card on File

Opening week preferred

Closing week preferred

Preferred Day of Week for Service

We will do our best to accommodate your request. Final scheduling will be based on geographic location. All dates are weather permitting.

Card Number

Expiration Date

Security Code

Please review our guidelines for services on the following pages. Customer is responsible for having the pool and equipment ready and accessible for each service. Either party can cancel this agreement with 30 days written notice. I hereby authorize services described within this agreement, further I hereby authorize BBC Pool Service, LLC to bill the supplied credit card or any previous cards given for goods & services selected or unpaid balances after 30 days from invoice date. Thank you for your business.

SIGN

DATE



BBC Pool Service, LLC / B&B Custom Pools Inc.
(610) 966-POOL (7665)
info@bbcpools.com
www.bbcustompoolservice.com
HIC: PA161555



2025 RESIDENTIAL SERVICE AGREEMENT

OPENING GUIDELINES

1. Customer is responsible to bring water level up to middle of skimmer/tile line prior to opening; if we arrive to open the pool as scheduled and the pool water level is not suitable for start-up, we will charge an additional \$150 for return trip.
2. Additional chemicals beyond the opening start up chemicals and parts which need to be repaired or replaced are not included and will be billed accordingly. Opening start up chemicals include a start up pack for up to 40,000 gallons and includes algacide, stain and scale remover, and shock. If pool requires additional start up chemicals due to condition of pool, additional costs will be discussed with the customer.
3. Payment is due upon completion of service and invoicing. Late fees will be assessed at 2% monthly of the outstanding balance. Customers with past-due balances will not be serviced after 30 days until balance is paid.
4. We recommend that the Homeowner be present at time of opening so we can review the condition of the pool together and discuss the opening and service plan. We will provide pictures of the opening. A service log summarizing the appointment will be sent via email following the service.
5. Customer should let our team know where to store the cover and all parts should be available when our team arrives. If a place is not designated, pool cover and equipment will be left poolside. We will charge for all replacement parts needed for start up.
6. We do not vacuum the pool at opening. Pool vacuuming at opening is an additional charge of \$25 per quarter hour with a one hour maximum. The initial vacuuming will not remove all debris due to settlement that occurs for hours after the opening. Return trip for further vacuuming will be charged at valet rates. Due to scheduling, vacuuming must be requested in advance and cannot be added on the day of service.

VALET GUIDELINES

1. Customer must provide access to the pool, equipment, and any customer supplied chemicals at time of appointment. If the service cannot be completed without prior notice, a trip fee will apply. Water should be at middle of skimmer/tile line for each service. Customer is responsible for water chemistry and conditions of pool between visits.
2. Balancing chemicals are included in the valet service and include chemicals to manage PH, alkalinity, and chlorine stabilizers. Maintenance chemicals will be billed as applied and generally include but not limited to algacide, stain & scale remover, tabs, shock, phosphate remover, enzymes, etc.
3. Chemicals not included with service will be charged at current list prices. We will use customer supplied chemicals if preferred. Customer will receive a chemistry report and list of chemicals applied during each visit.
4. Payment is due upon completion of service and invoicing. Late fees will be assessed at 2% monthly of the outstanding balance. Customers with past-due balances will not be serviced after 30 days until balance is paid.
5. Our team will conduct a visual inspection of the pool and pool equipment, test pool equipment, and notify the customer of any concerns prior to making any service arrangements requiring invoicing. Minor repairs or part replacement may be made with no cost to homeowner at discretion of service team. A service log summarizing the appointment will be sent via email following the service.
6. Standard valet includes 15 minutes of vacuuming. If pool conditions require additional vacuuming we will charge \$25 per fifteen minute intervals with a one hour maximum.
7. Standard valet is scheduled for 25 to 35 minutes. If conditions of the pool require more extensive service, additional charges will be discussed with customer prior to our performing the additional services. Valet lengths are monitored by GPS.

CLOSING GUIDELINES

1. Pool cover, pump, appropriate extension cords, plugs, gizzmos and other closing equipment should be at pool site when the service team arrives. If the pool or equipment cannot be accessed at the time of closing, a trip charge of \$150 will apply. We recommend the homeowner be present for the closing so we can review the condition of the pool with the homeowner prior to closing the pool. Replacement plugs and gizzmos will be invoiced upon completion of service. A service log summarizing the appointment will be sent via email following the service.
2. Closing does not include vacuuming, only skimming of the surface and netting of bottom. Complete cleanliness is not guaranteed. We will close the pool as is when we arrive. Vacuuming is an additional \$25 per quarter hour with a maximum of 1 hour.
3. Winter Watch is recommended to assist you in managing water levels during the winter season. Water levels should be maintained 2 to 3 inches below the tile line to protect the plaster and reduce chances of freeze damage to the tile. For fiberglass and vinyl liner pools, water levels should be at the top of the skimmer.
4. Payment is due upon completion of service and invoicing. Late fees will be assessed at 2% monthly of the outstanding balance. Customers with past-due balances will not be serviced after 30 days until balance is paid.

Services Included w/Heater Service

- ◆ Clean and vacuum cabinet/clear all vents
- ◆ Clean heat exchanger if applicable
- ◆ Complete manufacturer's recommended maintenance

Manufacturers recommend an annual inspection and service.